



NON-DISCRIMINATION POLICY

It is the policy of Hebrew Home of Greater Washington (HHGW) and Hirsh Health Center (HHC) to not discriminate against any resident/patient in the delivery of healthcare services or supplies. This means that we will not restrict, deny or discontinue healthcare services or supplies to any resident/patient based on their race, color, national origin (including limited English proficiency and primary language), age, disability, or sex, including without limitation, sexual orientation, sexual characteristics, sexual stereotypes or gender identity. These protections are guaranteed under Section 1557 of the Affordable Care Act.

HHGW and HHC provide reasonable modifications for individuals with disabilities, and appropriate auxiliary aids and services, including qualified interpreters for individuals with disabilities and information in alternate formats, such as braille or large print, free of charge and in a timely manner, when such modifications, aids, and services are necessary to ensure accessibility and an equal opportunity to participate to individuals with disabilities.

HHGW and HHC provide language assistance services, including electronic and written translated documents and oral interpretation, free of charge and in a timely manner, when such services are a reasonable step to provide meaningful access to an individual with limited English proficiency.

If you need modifications for a disability, auxiliary aids and services, language assistance services, or if you have any questions or grievances relating to this policy, please contact our Section 1557 Coordinator, James Holloway, holloway@ceslc.org or (240) 514-5126.

If you have a complaint regarding this policy, you may contact the Office of Civil Rights within the United States Department of Health and Human Services:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
(877) 696-6775
OCRComplaint@hhs.gov